



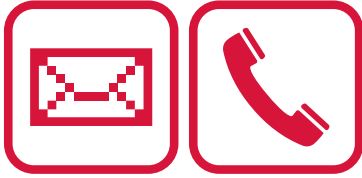
***RUAN* BENEFITS**

TOTAL REWARDS



2020 Employee Benefits Guide

Human Resources Hotline: 1-800-845-6675



Contact Information

Wellmark Blue Cross Blue Shield

Customer Service: **1-800-211-6773** or www.wellmark.com

BlueCard PPO Network: **1-800-810-BLUE** or www.bcbs.com

CVS/Caremark Mail Order Drug: **1-866-611-5961** or www.caremark.com

Personal Health Assistant 24/7: **1-800-724-9122**

Wage Works

Flexible Spending Accounts and Flex Debit Cards: **1-877-924-3967** or www.wageworks.com

Delta Dental

Customer Service: **1-800-544-0718** or www.deltadentalia.com

VSP

Customer Service: **1-800-877-7195** or www.vsp.com

Principal Life and Disability

Disability Claims: **1-800-262-3283**

Employee Assistance Program: **1-800-356-7089** or www.MagellanAscend.com

Principal Financial Group

401(k) TeleTouch: **1-800-547-7754** or www.principal.com

Bankers Trust

Health Savings Account: **1-800-362-1688** or www.bankerstrust.com

Ruan Human Resources

Toll-Free: **1-800-845-6675**

Fax: **515-558-3497**

www.ruan.com/benefits

This guide is intended to provide an overview of the benefits available to you. Please note that not all plan provisions, exclusions and limitations have been included. Details of your Ruan benefits plan can be found in the Summary Plan Descriptions (SPDs) or in the company's Employee Policy Manual. If there are any discrepancies between this document and the plan document(s), the plan document(s) will govern in all cases.

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Overview

Core Benefits

All eligible full-time employees receive core benefits free of charge after 60 days of employment. This includes:

Life Insurance

Ruan provides one times your annual salary (up to \$50,000) in life insurance, including Accidental Death and Dismemberment (AD&D). You also receive \$1,000 in spousal life insurance.

Accidental Death and Dismemberment

For accidental injuries or death, Ruan may provide your beneficiary up to one times your annual salary (up to \$50,000). If your death results from an auto-related accident and you were wearing your seat belt, your beneficiary will receive an additional \$10,000 benefit.

Short-term Disability (STD)

You may be eligible to receive STD benefits after a seven-day waiting period for non-work-related illnesses or injuries. The plan pays a weekly benefit up to \$200 for qualified drivers, mechanics and warehouse workers. Benefits for exempt and hourly administrative workers will be a percentage of wages based on years of service. STD benefits may continue for up to 26 weeks from the date of disability. For employees in California, Rhode Island, New York, New Jersey and Hawaii, the plan may supplement state-provided benefits, up to the amount you would receive if you were covered only by Ruan.

Long-term Disability (LTD)

If you exhaust all of your STD benefits and remain ill or injured from a non-work-related condition, you may be eligible for LTD benefits. LTD benefits equal 50 percent of your weekly wages, minus all other sources of income (Social Security, individual policies, etc.).

Paid Time Off

Ruan provides six paid holidays each year. In addition, employees receive earned vacation based on years of service.

Wellness Reimbursement

Employees and covered spouses may have 50 percent of their expenses reimbursed (up to \$200 per year per family) when they participate in an exercise, smoking cessation or weight loss program.

Tuition Reimbursement

After one year of service, employees may have 75 percent of their actual tuition expenses (after scholarships, grants and awards) reimbursed up to \$2,000 per year when they take courses that are job related or qualify them for advancement within the company.

Employee Assistance Program

This Employee Assistance Program is a 24 hours a day, seven days a week resource that offers consultation, information and personalized community referrals. It provides assistance for family, financial, legal and work issues, emotional well-being and more.

Flexible Benefits

Full-time eligible employees may elect any flexible benefit and pay your portion of the premium through payroll deduction. Part-time eligible employees may elect the Light Medical plan only.

Medical

Ruan offers four medical and prescription drug plans from which to choose. All medical plans are administered by Wellmark Blue Cross Blue Shield and offer worldwide network access. Premium discounts are available if all covered members under the plan are smoke- and tobacco-free.

Dental

Ruan offers two comprehensive dental options. Differences between the two options include employee cost, deductibles, co-insurance, annual maximums and lifetime orthodontia maximums.

Vision

Ruan's vision plan provides allowances toward an annual exam and hardware expenses once per year.

Health Savings Account (HSA)

When paired with our Basic medical plan, an HSA provides a tax-free medical savings account that carries over year-to-year. Participation is voluntary, and contributions may be made through payroll direct deposit.

Flexible Spending Account (FSA)

Employees may place money aside on a pre-tax basis to cover out-of-pocket health or dependent care expenses. There is a two-and-a-half month grace period available on the medical FSA to use any remaining balance at the end of the plan year. Any unused funds at the end of the grace period will be forfeited.

Employees electing the Choice Savings medical plan are automatically enrolled in a company funded flex account to help members pay for out-of-pocket medical expenses.

Supplemental Life Insurance

Employees may purchase additional life and AD&D benefits in increments of \$10,000 up to five times their annual wages (maximum \$500,000). Those employees who purchase life insurance for themselves may also purchase life insurance for their spouse and/or children.

Supplemental Short-term Disability (STD)

Drivers, mechanics and warehouse workers may purchase additional STD coverage equal to 60 percent of their wages (minus the core benefit). If approved by the insurance carrier, the plan may supplement state provided benefits, up to the amount you would receive if you were covered only by Ruan.

Supplemental Long-term Disability (LTD)

Employees may supplement their core benefit by purchasing additional LTD coverage equal to 60 percent of their annual wages (minus the core benefit and all other sources of income).

401(k) Retirement Plan

Ruan's 401(k) plan provides both pre-tax and Roth after-tax savings toward a retirement account. Eligibility begins on the first pay period following 60 days of employment. Company matches begin the first pay period after one year of employment. New hires will automatically be enrolled at 5 percent pre-tax and invested in the T. Rowe Price Retirement Trust unless instructed otherwise by the employee.

Eligibility and Waiting Periods

Eligibility

Regular full-time employees who have completed 60 days of service are eligible to participate in the Ruan benefits program. Employees may also enroll dependents in medical, dental, vision and life insurance coverage. Eligible dependents include your:

- Spouse, non-working (see below)
- Dependent children under age 26
- Incapacitated, dependent adult children (subject to medical approval)

Part-time employees who work an average of 130 hours per month over a six month measurement period will be eligible to enroll themselves and qualified dependents in the Light Medical plan only. The Benefits Department will monitor hours worked and once a part-time team member meets the eligibility rules, he/she will be notified of their new eligibility status and be invited to enroll.

Working Spouse Exclusion

A working spouse who has other coverage available through their own employer will not be eligible to enroll in a Ruan medical plan. A working spouse is defined as:

- Working outside the home
- Meets the “full-time” definition as established by the Affordable Care Act
- Is offered “minimum essential benefits” through their employer, and
- The premium cost for single coverage does not exceed 9.5 percent of income

To cover a non-working spouse, you must attest to their non-working status at the time of your initial enrollment and then recertify each year during Open Enrollment in order to maintain their coverage. Note that this exclusion only applies to medical coverage; spouses may still be enrolled in other plans such as dental and vision.

Enrollment

Newly hired eligible employees have **60 days from their hire/re-hire date to enroll** in Ruan benefits with coverage effective on the 61st day. Once you elect benefits and coverage begins, **your elections must remain in place for the remainder of the calendar year**. You will have the option each fall during Open Enrollment to add, drop or change your elections for the following year.

If you sign up after your 60-day enrollment period (late enrollee), you may only elect dental and vision benefits at that time. Coverage will be effective on the day you enroll. Late enrollees must wait for Open Enrollment to sign up for other benefits.

Certain life events may allow you to enroll in the plan, or add/drop dependents to an existing election, other than when first hired or at Open Enrollment. These life events, or special enrollment periods, allow you to make related changes within 30 days of the family event unless otherwise indicated. Qualified life events include:

- Marriage or divorce
- Birth or adoption of a child (submit change within 90 days to enroll a newborn)
- Death of a spouse or child
- Loss of a dependent or gain of a dependent for tax purposes
- A change in your spouse’s employment
- Loss of other group coverage, including COBRA
- Eligibility for Medicare
- An unpaid leave of absence by you or your spouse
- A change from full-time to part-time employment status or vice versa by you or your spouse (eligibility requirements may still apply)
- A significant plan change to the coverage your spouse received due to his/her work
- The employee’s or dependent’s Medicaid or state children’s health insurance program coverage is terminated as a result of loss of eligibility (submit change up to 60 days from loss of coverage)
- The employee or dependent becomes eligible for a premium assistance subsidy under Medicaid or a state children’s health insurance program (submit change within 60 days of when eligibility is determined)

It is your responsibility to enroll within the appropriate deadlines. Failure to enroll in a timely manner may limit your options or require you to wait for the next Open Enrollment period. If you have any questions regarding enrollment into the plan, please contact Human Resources at 1-800-845-6675.

Frequently Asked Questions

Where can I find additional details, forms and/or provider listings regarding my benefits?

There are several ways to access information, including:

- **www.ruan.com/benefits** — educational tools and a link to online enrollment are available for you and eligible family members to view and/or print 24 hours a day, seven days a week
- **Ruan Hub** — this employee intranet portal provides enrollment materials, claim forms, insurance carrier information and links to provider networks. From the dashboard, simply click on “Benefits” from the top navigation bar and follow the menu topic links
- **Insurance companies** — ask detailed questions about a specific plan. Each insurance company’s name, phone number and website are listed on the inside cover of this booklet and on the Hub under Benefits.
- **Summary Plan Descriptions (SPDs)** — each insurance plan has a written certificate describing the program in detail. All SPDs are located on the Hub and reflect the most current plan provisions. You may also request an SPD from Human Resources at 1-800-845-6675
- **Ruan Human Resources** — to ask general questions or request printed materials, simply call the Human Resources Hotline at 1-800-845-6675 during business hours

If my employment status changes, when will my benefits end?

If your employment terminates for any reason, your **benefit coverage will cease at the end of the pay period in which you last worked as a full-time employee**. At that time, you have the right to elect COBRA continuation benefits. If you are on an approved leave of absence, your benefits may continue for up to 12 weeks provided you pay the employee portion of your benefits. If you change from full-time to part-time status, you may be eligible for the Light Medical plan only, provided you maintain an average of 130 hours per month. All other benefits will stop at the end of the pay period in which you last worked as a full-time employee.

How do my benefit elections affect my taxes?

Many of your Ruan benefit elections are paid for on a pre-tax basis. This means the cost of certain benefits will come out of your paycheck before any federal or state income taxes or Social Security taxes are withheld. This reduces the amount of your taxable income, meaning you owe less tax. Pre-tax benefit deductions are indicated on your paystub with an asterisk (*).

Which medical plan is right for my family and me?

Ruan cannot make this decision for you; however, we can provide the information you need to make an educated decision. While all plans offer quality health care, choosing between them depends on your personal and family situation.

The **Light** plan is designed for those who seek occasional medical care yet still have insurance protection against unforeseen catastrophic events. A premium discount is available if all covered members are smoke- and tobacco-free.

The **Basic** plan is a qualified high deductible health plan (HDHP) that allows employees to add a tax-free health savings account (HSA) for eligible qualified medical expenses. It is designed for those who desire greater control of their family’s health care and related costs. A premium discount is available if all covered members are smoke- and tobacco-free.

The **Choice Savings** plan provides a consumer-driven health plan combined with a company funded flex account. A flex debit card may be issued to help pay for out-of-pocket health care expenses such as deductibles, prescription drug co-pays, dental and vision expenses. A premium discount is available if all covered members are smoke- and tobacco-free.

The **Premier** plan offers no deductible and lower co-pays and co-insurance. It is designed for those who prefer to pay more up front through higher premium prices, followed by lower out-of-pocket costs at the time of service. A premium discount is available if all covered members are smoke- and tobacco-free.

If I elect a medical plan, do I also have to elect dental and vision?

No. Under Ruan’s benefit program, each benefit option is an independent election. This allows you to pick and choose the coverages you need to create a custom benefits program to meet the needs of you and your family.

Health Care Options

Medical Coverage

Ruan offers several medical options, allowing employees to choose the plan that best meets their needs.

	Premier		Choice Savings Single		Choice Savings Family	
	You Pay In-Network PPO	You Pay Out-of-Network	You Pay In-Network PPO	You Pay Out-of-Network	You Pay In-Network PPO	You Pay Out-of-Network
Office Visits	\$25 co-pay	30%	\$0 after deductible/OPM	0% after deductible/OPM	\$0 after deductible/OPM	0% after deductible/OPM
Doctor on Demand Virtual Visit	\$25 co-pay (does not include mental health visits)		\$0 after deductible/OPM (does not include mental health visits)		\$0 after deductible/OPM (does not include mental health visits)	
Preventive Services*	\$0	30%	\$0	\$0 after deductible/OPM	\$0	\$0 after deductible/OPM
Annual Exam	\$0	30%	\$0	\$0 after deductible/OPM	\$0	\$0 after deductible/OPM
Mammogram/PSA	\$0	30%	\$0	\$0 after deductible/OPM	\$0	\$0 after deductible/OPM
Colonoscopy	\$0	30%	\$0	\$0 after deductible/OPM	\$0	\$0 after deductible/OPM
	* This benefit applies to services provided based on evidence-informed preventive care, including those rated A or B in the current recommendations of the U.S. Preventive Services Task force. Does not apply to services not directly related to preventive care, even if provided during the same visit. A preventative exam or procedure that becomes diagnostic must apply to the deductible. Examples include a colonoscopy that finds and removes a polyp or a mammogram that discovers a lump.					
Annual Deductible	\$0		\$2,500 single all inclusive	\$3,000 single all inclusive	\$5,000 family all inclusive	\$6,000 family all inclusive
Hospital Inpatient*	10%	30%	\$0 after deductible/OPM	\$0 after deductible/OPM	\$0 after deductible/OPM	\$0 after deductible/OPM
Physician Services	10%	30%	\$0 after deductible/OPM	\$0 after deductible/OPM	\$0 after deductible/OPM	\$0 after deductible/OPM
Hospital Services	10%	30%	\$0 after deductible/OPM	\$0 after deductible/OPM	\$0 after deductible/OPM	\$0 after deductible/OPM
	*Must obtain Pre-Admission Certification. Failure to do so will result in a 50% benefit payment.					
Hospital Outpatient	10%	30%	\$0 after deductible/OPM	\$0 after deductible/OPM	\$0 after deductible/OPM	\$0 after deductible/OPM
Physician Services	10%	30%	\$0 after deductible/OPM	\$0 after deductible/OPM	\$0 after deductible/OPM	\$0 after deductible/OPM
Hospital Services	10%	30%	\$0 after deductible/OPM	\$0 after deductible/OPM	\$0 after deductible/OPM	\$0 after deductible/OPM
Emergency Room*	\$50 co-pay, then 10%	30%	\$0 after deductible/OPM	\$0 co-pay after deductible	\$0 after deductible/OPM	\$0 co-pay after deductible
	* Emergency Room co-pay waived if admitted to hospital. You must obtain Pre-Admission Certification within two working days following admission. Out-of-network provider claim(s) may be processed at in-network level if a true medical emergency.					
Ambulance*	10%	30%	\$0 after deductible/OPM	\$0 after deductible/OPM	\$0 after deductible/OPM	\$0 after deductible/OPM
	* Out-of-network claim(s) may be processed at in-network level if a true medical emergency.					
Chiropractic Care (20 visits/year)	\$25 co-pay	30%	\$0 after deductible/OPM	\$0 after deductible/OPM	\$0 after deductible/OPM	\$0 after deductible/OPM
Maternity Care	10%	30%	\$0 after deductible/OPM	\$0 after deductible/OPM	\$0 after deductible/OPM	\$0 after deductible/OPM
Inpatient/Outpatient	\$25 co-pay	30%	\$0 after deductible/OPM	\$0 after deductible/OPM	\$0 after deductible/OPM	\$0 after deductible/OPM
Office Visits	\$25 co-pay	30%	\$0 after deductible/OPM	\$0 after deductible/OPM	\$0 after deductible/OPM	\$0 after deductible/OPM
Well Child Care (Up to age 7)	\$0	Not covered	\$0	Not covered	\$0	Not covered
Out-of-Pocket Maximum	\$2,000 single \$4,000 family	\$2,500 single \$5,000 family	\$2,500 single	\$3,000 single	\$5,000 family	\$6,000 family ⁴
Tax-Advantaged Savings Options	Health Care FSA: member optional		HRA: automatic company contribution; Health Care FSA: member optional		HRA: automatic company contribution; Health Care FSA: member optional	

Notations:

- 1) Mental Health and Chemical Dependency claims are processed under the medical plan and are subject to the same office co-pays, deductibles and/or co-insurance.
- 2) Even though a facility may be in-network, some of the providers within may be out-of-network.
- 3) A complete listing of all plan benefits and exclusions is available in the Summary Plan Description (SPD).

	Basic		Light	
	You Pay In-Network PPO	You Pay Out-of-Network	You Pay In-Network PPO	You Pay Out-of-Network
Office Visits	\$30 co-pay after deductible	30% after deductible	\$20 co-pay	60% after deductible
Doctor on Demand Virtual Visit	\$30 after deductible (does not include mental health visits)		\$20 (does not include mental health visits)	
Preventive Services*	\$0	30% after deductible	\$0	60% after deductible
Annual Exam	\$0	30% after deductible	\$0	60% after deductible
Mammogram/PSA	\$0	30% after deductible	\$0	60% after deductible
Colonoscopy	\$0	30% after deductible	\$0	60% after deductible
	* This benefit applies to services provided based on evidence-informed preventive care, including those rated A or B in the current recommendations of the U.S. Preventive Services Task Force. Does not apply to services not directly related to preventive care, even if provided during the same visit. A preventative exam or procedure that becomes diagnostic must apply to the deductible. Examples include a colonoscopy that finds and removes a polyp or a mammogram that discovers a lump.			
Annual Deductible	\$3,000 single, all inclusive \$6,000 family, all inclusive		\$5,000 single \$10,000 family	\$6,850 single \$13,700 family
Hospital Inpatient*	20% after deductible	30% after deductible	50% after deductible	60% after deductible
Physician Services	20% after deductible	30% after deductible	50% after deductible	60% after deductible
Hospital Services	20% after deductible	30% after deductible	50% after deductible	60% after deductible
	*Must obtain Pre-Admission Certification. Failure to do so will result in a 50% benefit payment.			
Hospital Outpatient	20% after deductible	30% after deductible	50% after deductible	60% after deductible
Physician Services	20% after deductible	30% after deductible	50% after deductible	60% after deductible
Hospital Services	20% after deductible	30% after deductible	50% after deductible	60% after deductible
Emergency Room*	\$100 co-pay after deductible, then 20%	\$100 co-pay after deductible, then 30%	50% after deductible	50% after deductible
	* Emergency Room co-pay waived if admitted to hospital. You must obtain Pre-Admission Certification within two working days following admission. Out-of-network provider claim(s) may be processed at in-network level if a true medical emergency.			
Ambulance*	20% after deductible	30% after deductible	50% after deductible	60% after deductible
	*Out-of-network claim(s) may be processed at in-network level if a true medical emergency.			
Chiropractic Care (20 visits/year)	\$30 co-pay after deductible	30% after deductible	\$20 co-pay	60% after deductible
Maternity Care	20% after deductible	30% after deductible	50% co-pay after deductible	60% after deductible
Inpatient/Outpatient	\$30 co-pay after deductible	30% after deductible	\$20 co-pay	60% after deductible
Office Visits	\$30 co-pay after deductible	30% after deductible	\$20 co-pay	60% after deductible
Well Child Care (Up to age 7)	\$0	Not covered	\$0	Not covered
Out-of-Pocket Maximum	\$4,500 single \$9,000 family	\$6,000 single \$12,000 family	\$6,850 single \$13,700 family	\$10,000 single \$20,000 family
Tax-Advantaged Savings Options	Health Savings Account (HSA): member optional		Health Care FSA: member optional	

Important Facts About All Inclusive Deductibles

While both the Basic and Choice Savings plans look similar to a traditional PPO plan, there are significant differences in the way the deductible is applied. Under these plans, **ALL medical services and prescription drugs are subject to the deductible**, with the exception of preventive care services or medications.

The Choice Savings plan goes a step farther in that an Employee +Spouse/Child(ren)/Family election must share the higher family amount. This means that even if just one member receives medical services, he/she must meet the higher family deductible and out-of-pocket maximum before benefits are paid under the plan. Once the family limits have been met, all remaining family members' eligible claims would be paid 100% for the remainder of the calendar year.

Notations:
1) Mental Health and Chemical Dependency claims are processed under the medical plan and are subject to the same office co-pays, deductibles and/or co-insurance.
2) Even though a facility may be in-network, some of the providers within may be out-of-network.
3) A complete listing of all plan benefits and exclusions is available in the Summary Plan Description (SPD).

Provider Networks

Employees who are covered under a Ruan medical plan have a special link to Blue Cross Blue Shield's network throughout the world. Therefore, should you or covered dependents require medical care while away from home, you may still conveniently access the network. All of Ruan's medical plans utilize the "BlueCard PPO" network.

By using a network provider, you receive in-network savings, a higher benefit paid by the company, and claims are filed automatically. Non-network providers may charge above Usual, Customary and Reasonable (UCR) prices and will most likely require that you pay the entire amount up front and seek reimbursement yourself. In some instances, providers participate by filing claims for you but do not provide network discounts. Even though a facility may be in-network, some of the providers within the facility may not be network providers. Therefore, before receiving services, you should verify that your doctor, hospital or health care provider is in-network.

Locating Your Network Providers

Directories are not printed for each employee; however, a current listing is easy to access. Simply call **1-800-810-BLUE** for a verbal listing or visit the Blue Cross Blue Shield website at www.bcbs.com to view and/or print a custom directory. Both provide 24 hours a day access to the most current listing of in-network providers in your area. **Search tip:** When asked for a three-letter alpha prefix (the first three letters of your insurance ID number), use "RUA".

Maintenance of Benefits

If an employee or dependent is covered by more than one plan, the plan that covers the individual as primary pays its benefits first. Any unpaid portion of the claim can be submitted to Ruan's plan. The total amount paid by Ruan will be reduced by the benefits provided by the primary plan. **Under no circumstance will the Ruan plan pay more than it would have paid if there was no other coverage.** For example, if the primary plan pays 80 percent and the Ruan option you chose pays 90 percent, the Ruan plan would pay 10 percent of the charges (bringing the total paid to 90 percent). Therefore, if you are considering using the Ruan group plan as a secondary medical plan, you should thoroughly review the maintenance or coordination of benefits rules for both plans to determine if the additional coverage, if any, outweighs the added premium costs and administrative burden.

Women's Health and Cancer Rights Act

All health plans that cover a mastectomy must also cover reconstructive surgery. Based on consultation between the attending physician and patient, the health plan covers:

- All stages of reconstruction of the breast on which the mastectomy was performed
- Surgery and reconstruction of the other breast to produce a symmetrical appearance
- Prostheses
- Treatment of physical complications in all stages of mastectomy, including lymphedema

Coverage of breast reconstruction benefits may be subject to the same deductibles and co-insurance limitations that are consistent with other plan benefits. For additional information on your rights under the WHCRA, please contact Wellmark Blue Cross Blue Shield at 1-800-211-6773.

Quality Transplant Centers

Quality Transplant Centers are prestigious medical centers throughout the country that specialize in transplants. They have proven track records regarding survival rates and minimal complications resulting from transplants. Transplant patients covered under the plan will be required to utilize these quality centers.

Prescription Drug Coverage

All Ruan medical plans provide prescription coverage under the Blue Rx Complete network. Your prescription costs depend on your medical plan and the drug classification of the medication you are taking. Covered medications are classified into tiers. In many situations, there is more than one drug available to treat a medical condition. Therefore, as a consumer, you should consult with your provider to determine which medication is not only the most effective but also the most affordable.

The Wellmark Drug List, sometimes referred to as a formulary or preferred list, identifies medications that provide the most appropriate treatment for the best price. Your lowest cost is to use Tier 1 generic medications, which contain the same active ingredients, strength, purity and stability as their brand name counterpart. If there is no generic available, speak to your doctor about specially selected brand name drugs that are on Tier 2. If you and your health care provider elect a brand name drug under Tier 3, you may still use that drug, but your costs will be higher. **The drug list is subject to change without notice.** Therefore, prior to filling any brand name prescription, you should verify the tier of your drug by calling Wellmark Customer Service at 1-800-211-6773 or visiting www.wellmark.com.

Your prescriptions may be filled with generic drugs unless indicated “dispense as written” by your doctor. **In addition, if there is a generic drug available and you choose to receive a brand name drug, you will be responsible for the higher co-pay and the difference in price.**

Retail Pharmacy Program

Under the Light and Premier plans, you pay a co-payment or co-insurance at the time you pick up your prescription. Pharmacy co-pays or co-insurance under Premier do not apply to the medical plan’s out-of-pocket maximum. The medical and pharmacy plans are kept separate, and each has its own out-of-pocket limits.

Under the Basic and Choice Savings plans, the medical deductible is waived IF the prescription is classified as preventive care and you just pay a pharmacy co-pay or co-insurance. Drugs not listed as “preventive” are subject to the medical plan’s annual deductible. **This means that until your deductible has been met, you will pay the full price of the medication minus any network discounts.** After meeting your Light, Basic or Choice Savings plan’s out-of-pocket maximum, prescriptions will be paid at 100 percent. To see if your medication is considered preventive, visit www.wellmark.com, click Prescription Drug Info, then under Drug List select the “Blue Rx Complete” formulary list. Medications marked as preventive will show a “PV”.

To locate a network pharmacy, please call the number on your medical ID card. Prescriptions filled at foreign pharmacies are not covered; however, they may be reimbursed through a health care FSA or health savings account (HSA).

	Premier ³	Choice Savings —Preventive ¹	Choice Savings —All Others	Basic— Preventive ¹	Basic— All Others	Light
	In-Network ²	In-Network ²	In-Network ²	In-Network ²	In-Network ²	In-Network ²
Tier 1— Generic	\$10 or 25% whichever is greater	\$15 or 25% whichever is greater	\$0 after deductible/ OPM	\$20 or 25% whichever is greater	\$20 or 25% whichever is greater after deductible	\$15
Tier 2— Select Brands	25%	\$30 or 25% whichever is greater	\$0 after deductible/ OPM	\$35 or 25% whichever is greater	\$35 or 25% whichever is greater after deductible	50% after deductible
Tier 3— Non-select Brands	25%	\$45 or 25% whichever is greater	\$0 after deductible/ OPM	\$50 or 25% whichever is greater	\$50 or 25% whichever is greater after deductible	50% after deductible
Specialty Drugs	10%	\$0 after deductible		20% after deductible		50% after deductible

1) Preventive drugs are identified on the “Blue Rx Complete formulary” Drug List available at www.wellmark.com.

2) Out-of-network (or non-participating) pharmacy rates equal your co-pay or 50% (whichever is greater) and is subject to Usual, Customary and Reasonable charges. A complete listing of plan benefits and exclusions is available in the Summary Plan Description (SPD).

3) Under the Premier plan your Rx cost share does not apply to the medical plan’s out-of-pocket maximum (OPM). As separate Rx OPM of \$2,000 single/\$4,000 family applies.

Specialty Drugs

Please note that specialty drugs or self-administered injectables (i.e., Betaseron, Humira, Lovenox, Enbrel, Gleevec and others) are sometimes received through your local doctor’s office, home infusion therapy provider or outpatient. However, specific specialty drugs will require you to obtain a written prescription to be filled at a retail or Caremark specialty pharmacy in order to be covered under the plan. If you are receiving a specialty drug or self-administered injectable, please contact customer service at 1-800-211-6773 to verify benefits or ask questions about the specialty drug program.

Smoking Cessation Drugs

Prescription smoking cessation medications are covered 100 percent in-network. The plan also covers over-the-counter smoking drugs if the member has a prescription for the OTC medication. Note that OTC smoking cessation drugs are limited to two 90-day regimens, not to exceed 180 days.

Mail Order Program

The mail order program offers the convenience of filling your maintenance drugs less often and home delivery. In addition, mail order prescriptions are not subject to the “whichever is greater” clause, allowing for additional savings on high cost drugs. Maintenance medications are considered ongoing prescriptions (i.e., high blood pressure, cholesterol medication or birth control pills) that are taken on a regular basis. By using the maximum 90-day prescription (plus refills) under the Premier or Light plans, you simply pay your three-month supply co-pay or co-insurance.

You also pay a flat co-payment under the Basic and Choice Savings plans IF the prescription is classified as preventive care (deductible is waived). Drugs not listed as preventive are subject to the medical plan’s annual deductible. Once the deductible has been met, members under Basic pay a co-payment. After meeting your out-of-pocket maximum under the Basic or Choice Savings plans, your prescription costs will be paid 100 percent.

	Premier ²	Choice Savings— Preventive ¹	Choice Savings— All Others	Basic— Preventive ¹	Basic— All Others	Light
Tier 1— Generic	\$30 up to 90 day supply	\$45 up to 90 day supply	\$0 after deductible/OPM up to 90 day supply	\$60 up to 90 day supply	\$60 after deductible up to 90 day supply	\$45 up to 90 day supply
Tier 2— Select Brands	\$75 up to 90 day supply	\$90 up to 90 day supply	\$0 after deductible/OPM up to 90 day supply	\$105 up to 90 day supply	\$105 after deductible up to 90 day supply	50% after deductible up to 90 day supply
Tier 3— All Other	\$120 up to 90 day supply	\$135 up to 90 day supply	\$0 after deductible/OPM up to 90 day supply	\$150 up to 90 day supply	\$150 after deductible up to 90 day supply	50% after deductible up to 90 day supply

1) Preventive drugs are identified on the “Blue Rx Complete formulary” Drug List available at www.wellmark.com. A complete listing of plan benefits and exclusions is available in the Summary Plan Description (SPD).

2) Under the Premier plan your Rx cost share does not apply to the medical plan’s out-of-pocket maximum (OPM). As separate Rx OPM of \$2,000 single/\$4,000 family applies.

Medicare Part D: Prescription Drug Coverage

All Medicare prescription drug plans provide a standard level of coverage set by Medicare. Ruan’s prescription coverage under the Premier, Choice Savings, Basic and Light plans are creditable coverage for purposes of Medicare’s drug program. This means that the benefits received under the Ruan plan are, on average, as good as or better than the standard Medicare prescription drug coverage.

Should you lose your creditable coverage, or the coverage becomes no longer creditable, you may enroll in a Medicare drug plan without penalties. However, be advised that **if your creditable prescription coverage lapses for 63 days or longer and you do not immediately enroll in a Medicare prescription drug plan, your Medicare drug plan’s monthly premium will increase at least 1 percent for each month you were not covered.** You will pay this higher premium as long as you have Medicare and may have to wait until the next Medicare enrollment period to apply.

This is a brief summary of how your Ruan prescription benefits affect Medicare drug coverage. For complete information, please reference the “Notice of Prescription Creditable Coverage” notice on the Hub. Notices will be sent annually, or you may view and/or print a copy from the Ruan Hub or call Human Resources at 1-800-845-6675 to request a written copy.

Choosing a Medical Plan

With multiple medical options, all with a different deductible, co-insurance, co-pay, prescription drug plan and premium amounts, how do you choose the better plan? When it comes to insurance, one size does not fit all. The best plan for you should meet your basic health care needs and be cost effective. To help determine your insurance needs, first ask yourself:

- How many office visits do I/we typically have in a year?
- How many prescriptions do I/we take each month? Which drug tier is it under?
- Is there any medical equipment I/we need to purchase or maintain?
- Is there a good chance of a hospital stay or outpatient procedure in the coming year?

Tip: If you haven't been tracking your out-of-pocket medical expenses, ask your most recent insurance company for a Member Responsibility Report (or claims list). It will show each claim received for the given plan year, total amount charged, how much the insurance plan paid and your net cost.

Next, consider the financial aspects of each plan. This includes:

- Premiums (payroll deductions)
- Deductibles and out-of-pocket maximum
- Co-insurance and co-pays
- Available pre-tax medical savings accounts

Now you're ready to sit down and do the math. Below are a few examples of different people with different health care needs. Follow the steps they used to show which plan would save them the most money in the long run. It is highly recommended that you spend a little bit of time going through a similar process based on your own health history and financial situation.

Example 1: Single Coverage, Rarely Uses Benefits

	You Pay Light	You Pay Basic	You Pay Choice Savings	You Pay Premier
Annual Exam	\$0	\$0	\$0	\$0
Office Visits Average two per year, \$100 per visit	\$40	\$200	\$200	\$50
Monthly Prescriptions One preventive, \$17 generic	\$180	\$204	\$180	\$120
Misc. Outpatient/Lab \$150 after network discount	\$150	\$150	\$150	\$15
Subtotal	\$370	\$554	\$530	\$185
-FSA Account			(\$420)	
Out-of-Pocket Medical	\$370	\$554	\$110	\$185
Annual Premiums*	\$0	\$876	\$1,752	\$3,936
Total Annual Cost	\$370	\$1,430	\$1,862	\$4,121

*Based on non-smoker discounted rates

In example one, the Light plan turned out to be the lowest cost option. By choosing generic medications and having very few services outside the doctor's office, this individual had very low out of pocket expense. Plus the non-tobacco discount applied to the premium ended up costing \$0 in payroll deductions.

Example 2: Employee + Spouse, Anticipates High Cost Claims

	You Pay Light	You Pay Basic	You Pay Choice Savings	You Pay Premier
Annual Exam (2)	\$0	\$0	\$0	\$0
Office Visits Combined 12 visits, \$100 per visit	\$240	\$1,200	\$1,200	\$300
Monthly Prescriptions Two preventive, \$17 generic Three regular, \$70 select brand	\$360 \$2,520	\$408 \$2,520	\$360 \$2,520	\$240 \$504
Misc. Outpatient/Lab \$10,000 after network discount	\$10,000	\$10,000	\$10,000	\$1,000
Subtotal	\$13,120 \$11,560	\$14,128 \$7,626	\$14,080 \$5,000	\$2,044
-FSA Account			(\$840)	
Out-of-Pocket Medical	\$11,560	\$7,626	\$4,160	\$2,044
Annual Premiums*	\$684	\$1,668	\$3,684	\$8,004
Total Annual Cost	\$12,224	\$9,294	\$7,844	\$10,048

Under Basic, the member paid the \$6,000 deductible, then 20 percent co-insurance.

Choice Savings' deductible and out-of-pocket maximum are the same at \$5,000.

Under Light, the member paid \$10,000 deductible, then 50 percent co-insurance.

*Based on non-smoker discounted rates

The Choice Savings plan comes out ahead in example two. Since this member knows he/she will have expenses over the \$840 company contribution to the flex account and will most likely reach the annual deductible/OPM, it would be wise to add a personal FSA pledge of \$2,700 for the plan year. This gives the member a total flex account of \$3,540 that is available right away on their effective date (similar to a cash advance). This helps alleviate cash flow concerns of having to come up with a large amount of money all at once to cover a high deductible. *Caution: FSAs are designed to cover qualified expenses for the current plan year only. Therefore, you should estimate your personal annual pledge carefully and conservatively.*

Example 3: Family (Employee + Spouse + Children), Average User of Benefits

	You Pay Light	You Pay Basic	You Pay Choice Savings	You Pay Premier
Annual Exam (5)	\$0	\$0	\$0	\$0
Office Visits Combined 12 visits, \$100 per visit	\$240	\$1,200	\$1,200	\$300
Monthly Prescriptions Two preventive, \$17 generic One regular, \$70 select brand	\$360 \$840	\$408 \$840	\$360 \$840	\$240 \$168
Misc. Outpatient/Lab \$5,000 after network discounts	\$5,000	\$5,000	\$5,000	\$500
Subtotal	\$6,440	\$7,448 \$6,290	\$7,400 \$5,000	\$1,208
-FSA Account			(\$840)	
Out-of-Pocket Medical	\$6,440	\$6,290	\$4,160	\$1,208
Annual Premiums*	\$996	\$2,196	\$5,412	\$11,712
Total Annual Cost	\$7,436	\$8,486	\$9,572	\$12,920

Under Basic the member pays \$6,000 deductible, then 20 percent co-insurance.

Choice Savings' deductible and out-of-pocket maximum are the same at \$5,000.

*Based on non-smoker discounted rates

While the light plan does calculate out to be the lowest cost option in this example, the family does take on additional risk should an unforeseen, catastrophic medical event occur due to the plan's higher out-of-pocket costs. To help manage these potential expenses, you may want to consider enrolling in the Basic plan with a Health Savings Account. HSA contributions are pre-tax, lowering the amount of taxes you owe, as are qualified withdrawals from the account. It's a smart way to fund your out-of-pocket medical expenses. Remember, an HSA is only available in conjunction with a qualified high deductible health plan such as Ruan's Basic plan.

Dental Coverage

Ruan's benefit program includes two options through Delta Dental. The two options vary in terms of the cost to you and the deductible, co-insurance, annual maximum and lifetime orthodontia maximum. Maintenance of benefits applies to both dental options.

	Premier		Standard	
	Premier Network	PPO Network	Premier Network	PPO Network
Preventive Care (includes two exams and cleanings, x-rays and topical fluoride applications per year)	You Pay: \$0	You Pay: \$0	You Pay: 20%	You Pay: 10%
Annual Deductible	\$25 per person	\$15 per person	\$50 per person	\$25 per person
Basic Care (includes cavity repair, tooth extraction, oral surgery, root canals, gum and bone disease)	20% after deductible	10% after deductible	20% after deductible	10% after deductible
Major Care (includes restorations such as crowns, inlays and onlays, dentures and bridges)	Co-insurance: 50% after deductible		Co-insurance: 50% after deductible	
Annual Coverage Maximum	\$2,000 per person		\$1,000 per person	
Orthodontia Care (dependent children under 19 only. Separate orthodontia deductible.)	Ortho deductible: \$50 Co-insurance: 50% Lifetime max: \$1,500		Ortho deductible: \$50 Co-insurance: 50% Lifetime max: \$1,000	

1) Coverages listed are for services done by an in-network dentist. Services from a non-network provider may be subject to Usual, Customary and Reasonable charges. A complete listing of plan benefits and exclusions is available in the Summary Plan Description (SPD).

Carryover of Annual Coverage Maximum

Both dental options include a carryover feature referred to as "To Go". To Go allows you to carry over a portion of your unused annual coverage maximum benefits into the next plan year, providing more flexibility when planning for extensive and costly dental treatments.

To Go guidelines include:

- member must be covered for one full calendar year before becoming eligible and not subject to any benefit plan waiting periods for these services
- member must have incurred at least one claim throughout the year that would apply to the annual coverage maximum
- carryover amount from the prior year may not exceed the amount of your current year annual coverage maximum, and the total combined annual maximum (carryover + current) may not exceed twice your regular annual coverage maximum

Dental Network Options

Your **Delta Premier** network provides you access to quality dental services at a discounted price. These dentists have also agreed to file your claims. Using a **Delta PPO** provider, however, goes a step farther by providing a higher level of coverage through lower deductibles and co-insurance on basic dental care. Non-network dentists may have you pay the entire amount up front and then file your own claim for reimbursement. To protect yourself from paying charges that could be above Usual, Customary and Reasonable, it is best to use an in-network dentist.

Locating a Delta Premier Dentist

Printed books are not provided to employees; however, you can access the information by calling Delta Dental at **1-800-544-0718** or visiting www.deltadentalia.com for the most current listings available. From the website click "Find a Provider," then Delta Dental Network Dentist. Under the provider's name will list their Premier and/or PPO provider status. You should verify that your dentist is in-network before each visit.

Vision Coverage

Vision coverage provides benefits for the cost of a routine exam and supplies rendered or prescribed by an ophthalmologist or optometrist once per year. Maintenance of benefits applies.

	Maximum Benefit ¹
Routine Exam	\$40 per person
Frames/Lenses or Contact Lenses	\$125 per person

1) Any leftover or unused benefit will be forfeited. To ensure maximum hardware benefits, make all purchases at one time. A complete listing of plan benefits and exclusions is available in the Summary Plan Description (SPD).

Vision Network

Your **VSP Signature Network** provides nationwide access to quality vision care and supplies at discounted rates. In addition, in-network providers agree to file claims for you. Non-network providers may not offer discounts, require you to pay for services or supplies at the time of your appointment and make you file your own claim. You have six months from the date of service to submit an itemized paid receipt to VSP for reimbursement.

Locating a VSP Provider

Printed books are not provided to employees; however, you can access the information by calling VSP at **1-800-877-7195** or visiting **www.vsp.com**. Both resources provide the most current listings available. You should verify that your vision provider is in-network before each visit. **While ID cards are not issued for the vision plan, you may print off a wallet card at www.vsp.com or a summary flyer of the vision benefit plan at the Hub.**

COBRA Continuation

Ruan complies with all federal COBRA and/or state continuation laws, as required. Terminated employees or covered dependents who lose their health coverage may be eligible to buy group coverage for themselves and any qualified beneficiaries for limited periods of time. You have 60 days from the date of termination or from the date of the notice (whichever is later) to elect COBRA continuation coverage.

The length of your COBRA coverage depends on the qualifying event and the qualified beneficiary involved with the loss of coverage:

Qualifying Event	Maximum COBRA	Beneficiary
Termination of Employment	18 months ¹	Employee, spouse, dependent child
Reduction of Hours	18 months ¹	Employee, spouse, dependent child
Divorce or Legal Separation	36 months	Spouse, dependent child
Death of Covered Employee	36 months	Spouse, dependent child
Employee Entitled to Medicare	36 months	Spouse, dependent child
Loss of Dependent Child Status	36 months	Dependent child

1) Disabled beneficiaries may extend the 18-month limit an additional 11 months. Individual must be determined to be totally disabled by the Social Security Administration (SSA), and the date for initial disability must be a) prior to the original COBRA effective date or b) within 60 days after the original COBRA effective date. Notice of disability determination from the SSA must be provided within 60 days of the determination and before the initial 18-month COBRA coverage ends. The extension will end if you are determined to be no longer disabled during the 11-month extension.

An employee and/or family member must notify Human Resources within 60 days of a divorce, legal separation or a child's loss of dependent status to be eligible for COBRA. Proper notification consists of completing online enrollment through www.benxpress.com/ruan. Secondary events occurring while on COBRA (death of employee or spouse, divorce, legal separation or Medicare entitlement) may allow you to extend coverage to 36 months. For more information, please reference the "Continuing of Health Coverage Notice" included in the Legal Notices document posted at www.ruan.com/benefits and/or your Summary Plan Description.

Summary of Your Privacy Rights

Ruan is required by law to maintain the privacy and security of your protected health information. Below is a summary of your privacy rights. For complete information, please refer to the “Notice of Privacy Practices” posted on the Hub or by contacting Human Resources at 1-800-845-6675.

Your Rights

You have the right to:

- Obtain a copy of your paper or electronic medical records
- Correct your paper or electronic medical records
- Request confidential communication
- Ask us to limit the information we share
- Obtain a list of those with whom we've shared your information
- Obtain a copy of the complete privacy notice
- Choose someone to act for you
- File a complaint if you believe your privacy rights have been violated. Ruan will not retaliate against you for filing a complaint

Your Choices

For certain health information, you can tell us your choices as to how we:

- Share information with your family, friends or others involved in the care or payment for your care
- Share information in disaster relief situations

We will never share your information unless you give us written permission regarding:

- Marketing or fundraising
- Sale of your information

Our Uses and Disclosures

During the course of business, we may use and share your medical information as we:

- Help manage your health care treatment
- Run our organization
- Pay for your health services
- Administer your medical, dental, vision or flex plan
- Help with public health and safety issues
- Do research
- Comply with the law
- Respond to organ and tissue donation requests
- Work with a medical examiner or funeral director
- Address workers' compensation, law enforcement and other government requests
- Respond to lawsuits and legal actions

Our Responsibilities

- We must follow the duties and privacy practices as described in our Notice of Privacy Practices and give you a copy of it
- We will not share or use your information other than described in the notice unless you tell us we can in writing. You can change your mind at any time by letting us know in writing
- We will enter into contracts with third-party administrators (Business Associates) agreeing in writing to safeguard your protected health information
- We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information

Medical Saving Plans

Health Savings Accounts

This option is only available to employees electing the Basic medical plan. For those who seek greater control of their health care dollars without sacrificing quality coverage, Ruan offers a health savings account (HSA) under the Ruan benefits program. When paired with a qualified high deductible health plan (HDHP), such as the Basic plan, an HSA can provide you with a tax-favored health savings account that you personally manage. The benefits of an HSA include:

- Tax-free contributions to your account and on medically related withdrawals
- Control of how your money is spent and more responsibility for medical decisions
- Balances may rollover from year-to-year — money cannot be lost or forfeited
- Portability — you keep the account should you leave Ruan
- Provides tax-advantaged retirement savings for future medical expenses

With greater control of your health savings and spending comes greater responsibility. If you elect an HSA through the Ruan plan, the company will serve as a sponsor by providing a qualified high deductible health plan (Basic plan) and allow employees to make pre-tax contributions through payroll direct deposit. You will be responsible for managing the account, providing documentation of withdrawals if audited by the IRS and complying with all current and future regulations regarding HSA accounts. For the most current rules governing HSAs, you may visit www.irs.gov or consult your tax advisor.

HSA Eligibility

Before you may contribute to an HSA account, you and any covered dependents must be enrolled in a qualified HDHP plan on the first day of the month. In addition, you may not have secondary coverage that is not a qualified HDHP (i.e., through a spouse's plan or a general purpose health care flexible spending account), be entitled to Medicare or be claimed as a dependent under another person's tax return.

Your Contributions

Your account will be administered by Bankers Trust similar to a checking account. To enroll in an HSA for the first time, please refer to the HSA New Account Worksheet available on the Hub and at www.ruan.com/benefits. Additional banking paperwork will be sent to your home address. Upon completion of all forms, an account will be opened and you will be provided with personal checks and/or a debit card to access your account. Note that standard banking fees may apply. Refer to the terms and conditions provided with the account application paperwork. Should you decide to stop contributing to your account, you may still access funds in your account.

Once enrolled, you may increase, decrease or stop contributions to your account at any time by requesting an HSA change through the enrollment website. Contributions made through the Ruan benefits plan are direct deposited into your account, pre-tax, on your pay date. Total contributions to your 2020 account cannot exceed \$3,550 for single coverage or \$7,100 for Employee + Spouse/Child/Family coverage. If your medical coverage starts after January 1, you may still contribute the full annual maximum, provided you stay in the HSA-eligible medical plan the following year; otherwise, your limit may be prorated. Employees age 55 and over may make additional catch-up contributions in excess of the annual limit. The maximum catch-up is \$1,000. *Please note: Use of a grace period under a general purpose health care FSA will delay your eligibility to participate in an HSA, lowering your annual limit.*

Rollovers

If you have an HSA account at a different bank, you may rollover your account balance to another qualified plan once per 12-month period. Please contact your HSA banking administrator if you would like more information on this option.

Withdrawals From Your Account

Qualified health care expenses may be paid through your HSA account tax-free. You are not required to submit receipts, invoices or bills to claim money from your account—simply use your checks or debit card to access your account up to the current balance. However, you should keep such documentation on file should you be audited by the IRS.

Qualified health care expenses include out-of-pocket amounts and most medically necessary items. This includes: deductibles, co-insurance, co-pays, prescription drugs, dental expenses, vision exams and hardware, doctor's bills, medical supplies and equipment, hospital services, laboratory fees, nursing care, therapy and more. In addition, unlike flexible spending accounts, an HSA allows you to pay for some types of insurance premiums from the account. This includes COBRA premiums, long-term care insurance and medical insurance while unemployed or laid off. However, you may not use your HSA to pay for medical premiums while actively employed. Qualified reimbursement for a dependent child's expenses are permitted as long as the child is 19 or younger, or under 24 if he/she is a full-time student. For a complete list, you may visit www.irs.gov, Publication 502, or contact your tax advisor.

While an HSA is designed to save for health care expenses, current regulations give the account owner the option to withdraw funds for non-medical expenses. This type of withdrawal is subject to regular income taxes and a 20 percent penalty. The additional 20 percent penalty is removed for persons age 65 or older, providing additional tax-deferred retirement savings.

Can I have both an HSA and a Health Care Flexible Spending Account (FSA)?

Not under the Ruan benefits plan. You may elect a FSA or HSA, but not both.

HSA Termination

Should you cancel or lose your qualified HDHP coverage, you will no longer be able to contribute to the account. However, you may still use the remaining funds to pay for future health care expenses. In the case of your death, any remaining money in your HSA will go to your beneficiary. A spouse may keep the account for her/his own medical expenses. Other dependents will receive a cash distribution that is treated as income for taxation purposes.

Health Care Flexible Spending Accounts

The health care flexible spending account (FSA) can help you save money on out-of-pocket expenses such as co-pays, deductibles, co-insurance, prescription drugs, dental and vision expenses on a pre-tax basis. FSAs are like savings accounts that you can access when you have an eligible expense. Money is deposited pre-tax by the company and/or employee payroll deduction. When you add your own money to an FSA, your contributions are made before federal, state and Social Security taxes are withheld, lowering the amount of tax you owe and increasing your spendable income.

The IRS requires that any unused balance be forfeited; therefore, you should estimate your annual out-of-pocket expenses carefully and conservatively. FSAs do not rollover and therefore must be re-elected each year. You may not transfer money from one FSA account to another. To check your FSA account balance, review your debit card transactions, view a list of eligible expenses or download a claim form, visit www.wageworks.com or contact Wage Works at 1-877-924-3967.

FSA Eligibility

Full-time employees eligible for the Ruan benefits program may participate in a health care FSA. You do not have to be enrolled in one of the company sponsored medical plans to take advantage of the FSA. *Please note: If you are contributing to a Ruan HSA, you may not enroll in a Ruan FSA.*

Company Contributions

Employees electing the Choice Savings medical plan will be automatically enrolled in a flex account. Ruan will fund each employee's account according to their coverage level: \$840 annually for Employee +Spouse/Child(ren)/Family elections or \$420 annually for Employee Only. New employees enrolled after January 1 will be eligible for a prorated company contribution based on the number of months remaining in the year: \$70 per month for Employee + Spouse/Child/Family or \$35 per month for Employee Only. Company contributions are classified as Health Reimbursement Account (HRA) dollars and may be used to reimburse out-of-pocket expenses for the employee or a dependent covered under the Ruan health plan. By classifying the funds as an HRA, the company contribution will not be applied toward the employee's annual FSA election limit.

Employee Contributions

If you have chosen a plan other than Choice Savings, or have waived medical coverage altogether, you may still enroll in a health care FSA by making your own pre-tax pledge. The minimum employee annual pledge is \$100 with a maximum of \$2,700. If you are enrolled in the Choice Savings medical plan and anticipate health care costs in excess of the company’s funding amounts, you may add your own pre-tax dollars to the account up to the annual maximum.

Qualified Expenses

Below are examples of qualified flexible plan expenses that can be paid for through a health care FSA. A full list is available at www.wageworks.com. Claims from eligible dependents also qualify for reimbursement from the account.

Eligible Health Care FSA Expenses		
○ Acupuncture	Doctor’s Fees, (cont.): - Gynecologists - Neurologists - Obstetricians - Ophthalmologists - Osteopaths - Pediatricians - Podiatrists - Psychiatrists - Psychologists - Surgeons	○ Lodging for Medical Care
○ Alcohol and Drug Addiction Treatment		○ Marriage Counseling
○ Ambulance Service		○ Nursing Home (if for medical reasons)
○ Braille Books and Magazines		○ Operations
○ Chiropractor Fees		○ Orthodontics
○ Christian Science Practitioner Fees		○ Oxygen Equipment
○ Contact Lenses and Solution		○ Prescription Drugs
○ Co-pays and Deductibles		○ Prosthesis
○ Counseling Services		○ Psychoanalysis
○ Crutches		○ Eyeglasses
○ Dental Expenses (not cosmetic)	○ Hearing Aids	○ Sterilization
○ Doctor’s Fees, including: - Anesthesiologists - Chiropractors - Dentists - Dermatologists	○ Hospital Services	○ Telephone/Television Equipment for the Deaf
	○ Home for Mentally Retarded	○ Therapy (Physical or Occupational)
	○ Laboratory Fees	○ Wheelchair
	○ Lasik Eye Correction Surgery	○ X-Ray Fees

Health Care FSA Withdrawals: Flex Debit Card or Automatic Reimbursement

Employees enrolled in a health care FSA may request a flex debit card to pay for qualified expenses. It provides instant access to your account at the point of sale instead of paying out-of-pocket, filing a claim and waiting for reimbursement. The flex debit card can be used at doctor’s offices, pharmacies, dentist, eye care, hospitals and other health care providers that accept Visa. Ruan will pay the initial card fee, but the employee must pay for any replacement charges resulting from a lost or stolen card.

Your personalized flex debit Visa card will be sent to your home address in a plain white envelope. To activate the card, you must call the toll-free number provided. When it comes time to pay, simply give the card to the provider or swipe the card. You do not need a PIN number; ask the merchant to process the payment as a credit instead of a debit transaction. The system will identify qualified expenses and deduct the cost from your health care FSA account, up to your annual pledged amount. Should your purchases include ineligible items, they will be separated out and an alternate form of payment requested for those items.

It is important to keep all itemized receipts and transactions related to your flex debit card as you may be asked to provide documentation to substantiate the expense, per IRS guidelines. If you do not provide these receipts, your debit card may be canceled. Eligible expenses that are paid out-of-pocket (not using the flex debit card) may be submitted by completing a reimbursement claim form. When submitting your claim form, remember to attach the itemized receipt showing your out-of-pocket cost.

Note that you may opt out of receiving a flex debit card and choose to file individual claim forms or sign up for Automatic Health Plan Claim (AHPC). With AHPC reimbursement, after the insurance carrier has processed your medical or dental claim and has calculated your out-of-pocket expense, the information is forwarded to Wage Works for processing. Your claim is automatically reimbursed, up to your annual pledge, without having to submit additional documentation. However, you will still need to file a claim form for any non-medical or dental expenses such as vision. To sign up for AHPC reimbursement, please login to www.wageworks.com, click Program Options and select Automatic Health Plan Claim. Participation in the AHPC must be re-elected each year.

Filing Deadlines

Expenses incurred on or before December 31 have until March 31 to file for reimbursement. If you have money remaining in your health care FSA after the end of the plan year, there is a “grace period” until March 15 to incur eligible expenses and 45 days thereafter to file for reimbursement. **Any unused, unreimbursed funds after the grace period will be forfeited.**

Termination of Health Care FSA

Should your employment status change and you are no longer eligible, you will only be able to seek reimbursement for eligible expenses incurred prior to your benefits cancellation date. In some cases, you may be able to continue your FSA account through COBRA, provided you still have a positive balance in your account (i.e., did not withdraw more than the contributions made year-to-date). If you are eligible to continue your FSA through COBRA, a continuation form will automatically be mailed to your home address after processing your termination and all final paychecks have been issued.

Pre-tax Savings Example

Total Income		\$30,000	\$30,000
Contributions (medical & dependent FSA)		- 5,300	- 0
Taxable Wages	Subtotal	\$24,700	\$30,000
Estimated Taxes*		- 4,200	- 5,500
After-tax Earnings	Subtotal	\$20,500	\$24,500
Eligible Expenses		- 0	- 5,300
Spendable Income	Total	\$20,500	\$19,200
		Pre-tax Savings: \$1,300	

* Tax rates will vary by state and by personal exemptions.

Medical Spending Worksheet

Use this worksheet to estimate your out-of-pocket medical care expenses for the calendar year. This may help determine how much to contribute to one of the eligible medical savings plans listed above.

Estimated Medical Expenses	
A. Office co-pays	\$
B. Deductibles	\$
C. Co-insurance	\$
D. Prescription costs	\$
E. Expenses not covered under the medical plan (i.e., hearing aids, marriage counseling, chiropractor expenses above the plan limit, etc.)	\$
F. Dental expenses not covered under the plan (i.e., deductibles, co-pays, orthodontia or other expenses above the plan limit)	\$
G. Vision expenses	\$
H. Other	\$
Total Expenses	\$

Medical Savings Comparison Chart

Use this comparison chart to determine the savings option(s) available to you and your family.

	Health Savings Account (HSA)	Medical Flexible Spending Account (FSA)
Eligibility	Enrollment in Ruan's Basic plan (qualified high deductible health plan, or HDHP), do not have secondary non-HDHP coverage, including Medicare, and not a dependent under another person's tax return. Note: participation in a general purpose health care FSA disqualifies a member from participation in an HSA.	Any full-time employee eligible for the Ruan benefits program.
Who Funds the Account?	The employee funds the account.	The employee and/or the company fund the account.
How Are Funds Deposited?	Direct deposit from payroll into your personal account and/or individual deposits to the bank.	Payroll deduction only.
Account Limits	No minimum. Maximum contribution per year: \$3,550 single coverage \$7,100 Employee + Spouse/Child/Family coverage If coverage starts mid-year, may still contribute the maximum provided you remain in the HDHP medical plan the following year.	Annual minimum: \$100 Annual maximum: \$2,700 (Company contributions may be added to this limit.)
Company Contributions	None.	Employees enrolled in the Choice Savings medical plan are automatically enrolled. Company contributions are based on coverage levels: Employee Only: \$420 annual Employee + Spouse: \$840 annual Employee + Children: \$840 annual Family: \$840 annual New employees starting coverage after January 1 will have a prorated amount.
Excess Funds at End of the Year	Remains in the account—cannot be lost or forfeited.	Forfeited if funds are not used up by the end of the grace period (March 15 of the following year).
Account Draws Interest?	It may, depending on the bank issuing the account.	No interest on account.
Mid-Year Changes	Yes. May increase, decrease or stop your contributions at any time within the maximum contribution limits.	May only make related changes following a qualified family status event.
Portability	Yes. May keep the account or rollover once per 12-month period.	No.
Account After Death	Transferred to assigned beneficiary. A spouse may keep the account for medical expenses; other dependents will receive a cash distribution after taxes are withheld.	Qualified expenses incurred prior to death may be submitted for reimbursement; remaining balance is forfeited.
Tax Benefit	Contributions pre-tax; withdrawals pre-tax for qualified medical expenses.	Contributions pre-tax; withdrawals pre-tax for qualified medical expenses.
Availability of Funds	Up to current account balance only.	Full annual pledge is available on the effective date.
Withdrawals	For qualified health care expenses; allows for non-medical expenses minus income taxes and 20% penalty (penalty waived if 65 or older). Funds accessed through checks or debit card.	Exclusively for qualified health care expenses. Funds accessed through a flex debit card, AHPC or reimbursement claim form with accompanying documentation.
Catch-Up Provision for Age 55 and Over	Yes. \$1,000 per year.	No.
Use Funds for Premium Payments?	Only for COBRA, health premiums while unemployed or laid off and/or long-term care.	No.
Additional Fees?	Note that standard banking fees may apply. Refer to the terms and conditions provided with the account application paperwork.	Ruan pays the initial set-up fee for a debit card and all claims processing fees. Employee pays any fees to replace a lost or stolen debit card.
Can I Have More Than One of These Accounts Under the Ruan Plan?	No, you may not combine an HSA with a Ruan health care FSA.	No.

Dependent Daycare Savings Plan

Dependent Care Flexible Spending Account (FSA)

Ruan offers a dependent care flexible spending account (FSA) to help you save on expenses such as child or elder daycare so that you and your spouse, if you are married, can work or attend school. Your contributions are pre-tax, lowering the amount of taxes you owe and increasing your spendable income. You may elect to contribute anywhere from \$100 to \$5,000 (\$2,500 if married but filing separately) of your pre-tax salary each year to your dependent care FSA. FSAs do not rollover and, therefore, must be re-elected each year. You may not transfer money from one FSA account to another.

Eligible Dependents

You may use your dependent care FSA to pay for the care of:

- Dependent children under the age of 13
- Dependent children age 13 or older who are physically or mentally incapable of self-care
- Your spouse, parent or in-law who is incapable of self-care and spends at least eight hours a day in your home

Caution! A Dependent Care FSA is for the *physical care* of a dependent; NOT for medical expenses incurred by the dependent. Use the Health Care FSA for medical expenses.

Eligible* Dependent Care FSA Expenses	Ineligible Dependent Care FSA Expenses
<ul style="list-style-type: none"> ○ Nursery school ○ Pre-schools ○ Licensed daycare centers ○ Care for disabled dependents at your home or approved government center ○ Care provided by an individual, provided you can furnish a taxpayer identification number for that person ○ Elder or senior daycare ○ Nursing home care for dependent adult 	<ul style="list-style-type: none"> ○ Any expense for which you claim a dependent care tax credit on your income tax ○ Expenses that are not incurred for the well-being of the dependent ○ A dependent's personal expense, such as food and clothing, unless they cannot be separated from the cost of care ○ Payment for care given by your spouse for children younger than 19 or any person you claim as a dependent on your tax return ○ Payment for care given for eligible dependent(s) when your spouse is not employed outside of the home or is not a full-time student

**This list contains some of the most common dependent care expenses. Please check with your tax advisor on whether or not a particular expense qualifies for reimbursement under IRS guidelines.*

Reimbursement and Filing Deadlines

Dependent care FSA reimbursement differs from health care accounts. If your dependent care account balance is below the amount requested for reimbursement, you will receive only those funds available in the account at the time. As more funds are deposited into your account from your paycheck, you are eligible to receive the balance of your request. Expenses incurred on or before December 31 have until March 31 to file for reimbursement. If you have funds remaining at the end of the calendar year, there is a grace period through March 15 to incur eligible expenses and 45 days thereafter to file for reimbursement. **Any unused, unreimbursed funds after the grace period will be forfeited.** Therefore, you should estimate your annual out-of-pocket expense carefully and conservatively.

There is no flex debit card option under a dependent care FSA. Claim forms are available on the Hub, at www.wageworks.com, at www.ruan.com/benefits or through Human Resources.

Dependent Care FSA vs. Tax Credit?

Dependent care expenses reimbursed from your flexible spending account are not eligible for a Dependent Care Tax Credit when you file your income taxes. It is a good idea to consult your tax advisor to determine which option would be the most advantageous based on your personal situation.

Income Protection Benefits

Short-term Disability Benefits

Full-time regular employees are eligible for core short-term disability (STD) insurance after 60 days of employment. STD benefits provide income to a member while off work due to a non-work-related illness or injury. You will not receive STD coverage if you are receiving workers' compensation benefits for your disability. If you qualify, after a seven-day waiting period, the plan pays a weekly maximum benefit for up to 26 weeks from the disabling event. Your STD core benefits are based on your job classification and years of service, as listed below:

Job Classification	Core Benefit < 5 Years Service	Core Benefit 5+ Years Service
Driver, Mechanic or Warehouse	\$200 per week	\$200 per week
Exempt or Hourly Administrative	75% of weekly wages	100% of weekly wages

Employees in California, Rhode Island, New York, New Jersey and Hawaii have state provided disability programs. If approved by the insurance carrier, the plan may supplement state provided benefits, up to the amount you would receive if you were covered only by Ruan.

Supplemental STD

Drivers, mechanics and warehouse workers may purchase additional coverage equaling 60 percent of your annual benefits salary (ABS), minus the core benefit, up to a maximum total benefit of \$2,300 per week. Your ABS is equal to one times your annual wages, rounded up to the nearest \$1,000. Drivers that are not paid an hourly rate will have an ABS of \$42,000 or prior year's wages (rounded up to the nearest \$1,000), whichever is greater. Newly hired/re-hired drivers will have a beginning ABS of \$42,000 for the remainder of the calendar year; the ABS will be adjusted their first January to reflect prior year's wages or \$42,000, whichever is greater.

In no event will your total disability benefit, when combined with all other sources named in the insurance certificate (including Social Security benefits), be more than 60 percent of your basic weekly pay up to the maximum. While the core benefit is subject to state and federal income taxes, supplemental premiums are deducted after tax. Therefore, any supplemental STD income will not be taxed.

Long-term Disability Benefits

Ruan provides free core long-term disability (LTD) benefits for regular full-time employees after 60 days of employment. If you exhaust your STD benefits, you may be eligible to receive LTD benefits with approval from the insurance carrier. LTD benefits begin after 26 weeks of continuous disability or injury and provide 50 percent of your basic monthly pay up to a maximum of \$10,000 per month. If approved, your long-term disability benefit will be considered income and, therefore, subject to state and/or federal taxes. Pre-existing condition exclusions apply.

Supplemental LTD

Employees in all job classifications have the option to add to the company provided LTD benefits by purchasing an additional 10 percent LTD benefit, raising the total to 60 percent of your annual benefits salary. In no event will your total disability benefit, when combined with all other sources named in the certificate (including Social Security benefits), be more than 60 percent of your basic monthly pay up to the maximum. While the core benefit is subject to state and federal income taxes, supplemental coverage premiums are deducted after tax. Therefore, any supplemental LTD income will not be taxed.

During your initial enrollment period as a new hire, you may elect supplemental LTD coverage without medical underwriting or Evidence of Insurability. However, any new LTD elections made at a later date will be subject to medical underwriting and must be approved by the insurance carrier before coverage can begin.

Life Insurance Benefits

All eligible full-time employees receive a core life insurance benefit equal to one times your annual salary, rounded to the next \$1,000 (maximum \$50,000). New hire drivers will be covered for an average benefit salary of \$42,000 until they have worked a full calendar year. All life insurance is term coverage and has no cash value. Your life insurance policy also includes:

- **Accelerated Death Benefits** — if you are terminally ill, you may qualify to receive a portion of your life insurance benefits prior to death
- **Accidental Death and Dismemberment (AD&D)** — if you have an accident that results in the loss of your life or the loss of a limb, you may qualify for additional benefits
- **Seat Belt Benefit** — if you die in an automobile accident where AD&D benefits are payable and you were wearing your seat belt or protected by an airbag, there is an additional benefit of \$10,000
- **Additional Services** — beneficiaries may be eligible for additional services such as grief support or help planning their financial future with the proceeds from the life insurance policy

All life amounts for members age 70 and over will have a reduced benefit. At the time of death, participants ages 70 to 74 will receive 65 percent of the benefit; ages 75 and over will receive 50 percent.

Supplemental Life Insurance

Eligible full-time employees may choose to supplement your core life insurance and AD&D coverage by purchasing additional coverage in increments of \$10,000 up to five times your annual wages (maximum of \$500,000). During your initial election period as a new hire, you are guaranteed up to \$150,000 of supplemental life coverage without medical underwriting. **Amounts over the guaranteed issue, or new elections/increases made at a later date, will be subject to medical underwriting at your own expense.**

Dependent Life Insurance

The company provides \$1,000 in life insurance for your spouse at no cost to you. If you purchase additional life insurance benefits on yourself, you may also purchase additional life insurance for your spouse and/or children. AD&D coverage is not available for dependent child life insurance.

Spouse life coverage can be purchased in \$5,000 increments up to one-half of your own supplemental life election (maximum \$250,000). During your initial election period as a new hire, you are guaranteed up to \$25,000 of spouse life coverage without medical underwriting. **Amounts over the guaranteed issue, or new elections/increases made at a later date, are subject to medical underwriting at your own expense.** Note that a married couple both working for the company cannot enroll in dual coverage, i.e., receive coverage under their own benefits plan and receive dependent spouse coverage.

You may purchase dependent life insurance on children under age 26 in \$2,000 increments up to the maximum of \$10,000 or half of your supplemental life election, whichever is less. A maximum benefit for children from live birth to six months is \$2,000.

Continuation of Life Insurance

If you leave the company or move to part-time status, you may continue your life and/or dependent life insurance. You may choose to port your existing coverage OR convert to an individual whole life policy.

- **Portability** — offers term coverage without age reductions; however, benefits will end after reaching a certain age or specified years of coverage. You must return your application and premium payment within 30 days of cancellation in order to continue this option
- **Conversion** — may convert the coverage into an individual whole life policy. There are no age reductions, and the policy accumulates a cash value. Premiums for life conversion are significantly higher than portability rates. You must return your application and premium payment within 30 days of cancellation in order to continue this option

Upon cancellation of your coverage, additional information about these options will be mailed to your home.

Paid Time Off

Paid Holidays

All full-time employees receive the following paid holidays:

- New Year's Day
- Memorial Day
- Fourth of July
- Labor Day
- Thanksgiving Day
- Christmas Day

Please note that some locations may observe different holidays due to on-site customer scheduling, a collective bargaining unit or other agreements.

Vacation

Ruan provides a vacation benefit to allow employees an opportunity to relax and enjoy leisure time. Vacation is earned throughout the year. All vacations must be arranged with, and are subject to approval by, your supervisor. Upon termination of employment, employees are paid for any earned but unused vacation time.

In some situations, an employee may have a different vacation package than the Ruan vacation plan. Examples include, but are not limited to: employees covered under a collective bargaining unit, customer agreements or written hiring agreements. Therefore, you should check with your manager to determine the vacation you may be eligible to take.

Selling Earned Vacation

Drivers may cash out their vacation balance up to two times per year. California non-union drivers who have a vacation balance in December will have their balance paid out to them on the last paycheck of the year. Mechanics, warehouse and hourly administrative employees not covered by another time off agreement with three or four weeks of earned vacation may sell back unused vacation time, provided the manager approves and has a business need for the employee to work that week. An eligible employee earning three weeks may work for one week of their vacation in exchange for an extra week's pay; two weeks for employees earning four weeks. This option is not available to exempt employees or those earning only one or two weeks of vacation per year.

Other Programs

Additional programs may be available such as jury duty, funeral leave, flex time or city/state mandated sick leave. Please talk with your local manager or reference the company's Employee Policy Manual for more information to determine if you qualify for any of these benefits.

Other Benefits

Employee Assistance Program

Magellan Health is an employee assistance program that offers confidential consultations, information and personalized referrals. Counselors may assist with work-life balance, substance abuse, family relationships, health and wellness, financial planning and more. The service is available 24 hours a day, seven days a week for you and your family. Simply call toll-free **1-800-356-7089** and reference Ruan Transport Corporation as the employer.

You may also visit www.MagellanAscend.com to explore available services, check out the App Library, view a variety of content in the Learning Center, and enjoy free monthly newsletters and live webinars. Note you must first register with this website by clicking “Log In” and then “Sign Up” to get started. When creating a new account enter Ruan Transport Corporation as the company name.

Tuition Reimbursement

An educational fund has been established to assist employees in furthering their education. Full-time regular employees are eligible following one year of employment. After scholarships, grants or awards, Ruan will reimburse work-related classes 75 percent of the tuition expenses (maximum \$2,000 per person per year). Applications are available on the Ruan Hub or through the benefits department and should be submitted and approved prior to enrollment.

Before the reimbursement check can be released, the employee must provide a receipt for tuition payment and proof of a “C” or better grade. If employment is terminated for any reason within one year following course completion, the employee must repay the amount reimbursed.

Wellness Reimbursement

Ruan promotes healthy lifestyles; therefore, we provide a benefit for participation in an approved fitness facility, weight loss program or smoking cessation course. After 60 days of service the company will reimburse an eligible, full-time employee and/or covered spouse 50 percent of expenses up to \$200 per year per family. Sports equipment, apparel, shoes, diet foods/supplements or expenses for recreational activities (i.e., volleyball, bowling, softball teams or children’s activities) are not covered. You have until March 31 to file for reimbursement on expenses incurred the prior year. Additional information and reimbursement forms are available on the Ruan Hub, at www.ruan.com/benefits, or by calling Human Resources at 1-800-845-6675.

Travel Assistance

Full-time employees and their dependents have access to travel, medical, legal and financial assistance plus emergency medical evacuation benefits when traveling 100 or more miles from home. Services include: travel advisories; visa/passport requirements; cultural information; assistance with lost/stolen passports, credit cards, medications or luggage; urgent message relay; emergency interpretation services; locating and guaranteeing hospital admission; medical evacuation; and more. Note some exclusions apply. For more details and how to access this program please view the Travel Assistance flyer posted on the Hub.

Direct Deposit

Ruan offers employees the benefit of payment through direct deposit. Any employee with a savings or checking account may participate. In this program, you authorize your pay to be automatically deposited into the account(s) of your choice every payday. You will still receive an earnings statement with your personal payroll information. There is no charge for using direct deposit. Forms are available on the Ruan Hub or through the Payroll Department.

iPay

iPay allows you to view and/or print your pay stubs and W-2s anytime via a secure website. The system holds up to two years of pay stub records and up to three years of Ruan issued W-2s. To register with the site, go to <https://ipay.adp.com> and click on the Register Now link. When prompted for a Pass Code, enter Ruans-1932. From there, you will enter your personal information and establish your own username and password for future login access.

Referral Bonus

Ruan encourages employees to refer and recommend quality applicants for possible employment. If the candidate you refer is hired, you receive a bonus: \$1,000 for drivers and technicians or \$500 for all other positions. Complete rules and an overview of the process is available on the employee Hub, or you may contact our driver recruiting department.

Employee Discounts

Employees may qualify for discounts on various goods and services including Avis Rent-a-Car, Dell computers, floral and gift basket arrangements, Microsoft products, wireless plans, select GM vehicles, HP computers and Bridgestone tires. Some discounts or promotions change regularly, so please check the Ruan Hub for a list of the most current discounts available.

Will and Legal Document Preparation

As part of your company-paid core life insurance benefit, employees have free access to resources available at the Will and Legal Document Center. This online site allows you to draft a will, living will, healthcare power of attorney, durable power of attorney, and medical treatment authorization for minors. To access the document center visit www.aragwills.com/principal. Register using the company's group policy number: 1032464. From there you may complete and download your materials. For more information please view the Will and Legal Document Center flyer posted on the Hub.

401(k) Retirement Plan

Ruan's 401(k) retirement plan provides a tax-advantaged retirement savings opportunity for employees. The company will match your contributions after one year of employment to help you prepare for retirement. In addition to quarterly reports, you may access your account balance, change your deferral percentage, change your investment mix or initiate a loan 24 hours a day by using Principal Financial Group's TeleTouch system at **1-800-547-7754** or online at **www.principal.com**. Ruan's group/contract number is **381756**.

Employee Savings

You are eligible to participate in Ruan's 401(k) program on the first pay period following 60 days of employment, provided that you are not participating in a union pension program. Once you meet the eligibility requirements, you may enter the plan at any time. You will contribute a percentage of your gross pay (including overtime, commissions and bonuses) each pay period through payroll deduction.

Automatic Enrollment with Annual Step-up

Eligible new hires will be automatically enrolled into the Ruan 401(k) plan. Five percent of your gross pay will be designated toward your personal account and invested in the T. Rowe Price Retirement Advisor Trust that most closely matches your normal retirement date. In addition, employees choosing automatic enrollment who are deferring less than 10 percent will have their contribution automatically increased 1 percent each July 1 until they reach a maximum of 10 percent. This annual step up allows members to gradually increase their retirement savings and helps ensure employees are taking full advantage of company matching. Employees subject to this annual increase will receive a notice prior to the step up date along with instructions on how to opt out should they decide to decline participation in the program.

If you wish to choose a different percentage, invest in other funds or waive participation altogether, you must call Principal's TeleTouch system at 1-800-547-7754 or visit www.principal.com to make your election.

Pre-tax Deferrals

You may elect 401(k) deferrals to be deducted on a pre-tax or post-tax basis. A traditional pre-tax 401(k) deferral deducts money from your paycheck before taxes are withheld, lowering your current tax liability. Your contribution, plus any company matching you may be eligible for, is placed into your personal retirement account. Your account, plus any gains or losses, remains tax free until you begin to withdraw funds from the account. Only the amount of the withdrawal is subject to taxes. If you withdraw money before reaching retirement age, or age 59½ if still working, any withdrawals will be subject to taxes and a 10 percent early withdrawal penalty.

Roth 401(k) Deferrals

Roth 401(k) deferrals are deducted from your paycheck after taxes have been withheld. Because you have already paid taxes on this money, your account, plus any gains or losses, is not subject to state or federal taxes when you withdraw funds from the account. There is, however, a 10 percent early withdrawal penalty if you remove money from your account prior to retirement, or age 59½ if still working. Generally, Roth contributions may be a better option if you have several years until retirement (more than five), anticipate that you will be at a higher tax bracket when you retire and have been actively saving toward retirement. If you are considering a Roth 401(k), check with your tax advisor to see which deferral option best meets your retirement goals.

Deferral Changes and Limits

Eligible employees may contribute to both a pre-tax and Roth 401(k) account at the same time; however, you may not combine accounts. You may voluntarily change or stop your salary deferral at any time by using TeleTouch at 1-800-547-7754 or by visiting www.principal.com. The change will take effect on the first payroll following your request. You may defer up to 80 percent each pay period, with an IRS annual contribution limit of \$19,500 for the 2020 plan year. Please note that if you initiate a deferral change or opt out of the plan, you will no longer be eligible for the annual step up program. You may, however, sign up for a similar program through Principal Financial Group's Annual Increase option. For more information, visit www.principal.com or call 1-800-547-7754.

Catch-Up Contributions

Employees age 50 or older are able to contribute additional deferrals over the annual IRS limit toward their 401(k) account. The catch-up limit is \$6,500.

Investments

You may invest the money in your retirement account among several different investment funds ranging from low risk to high risk. Investment returns and detailed listings of each account are available through the TeleTouch system at 1-800-547-7754 or by visiting www.principal.com. In addition, you may use these same resources to check your personal account returns and/or change your investment mix at any time. Please note that some funds may charge a small redemption fee and/or limit the number of times you may transfer between accounts.

If you are not comfortable selecting your own investments, try the T. Rowe Price Retirement Advisor Trust closest to your retirement age. Each account contains a mix of stocks, bonds and other investments based on your projected retirement age. An account manager will oversee the portfolio and periodically adjust the investment mix. As you move toward retirement, the account will become more conservative to help reduce large swings in value due to market fluctuations. If you do not make an investment election, your money will be invested in the T. Rowe Price fund closest to your normal retirement date.

Company Contributions (Matches)

After one year of service, eligible participants will receive a match equal to 50 percent of the first 6 percent that you contribute (maximum 3 percent of pay). Company contributions will be placed into your pre-tax retirement account; Roth contributions will be matched in the same manner. Executive management may also offer additional discretionary contributions; however, discretionary matches are not guaranteed. Note that match dollars will not appear on your paycheck as it is not earned income; however, company contributions may be viewed on your quarterly statements and your online account at www.principal.com.

401(k) Matching Example

Employee Contribution

Annual Wages \$40,000 x 6% deferral = \$2,400

Company Contributions

Employee Deferral \$2,400 x 50% match = \$1,200

Total Annual Contributions \$3,600

Vesting

You are always 100 percent vested in the contributions you choose to defer. Company matches are vested based on years of service, as shown below.

Years	< 2	2	3	4	5	6 +
Vesting	0%	20%	40%	60%	80%	100%

Withdrawals

Participants may receive benefits at retirement (age 62 or older), death, disability or termination of employment. Your personal 401(k) account is designed to provide retirement income, so there are restrictions on withdrawing funds while you are still working for the company. Depending on the type of withdrawal, you may have to pay interest, income taxes and/or a 10 percent penalty. You should compare and consider other types of loans or lending agencies before accessing your 401(k) retirement account.

Loans

You may take up to two loans per 12-month period. There is a minimum loan amount of \$1,000 and a maximum of 50 percent of your vested account balance or \$50,000 (whichever is less). Each loan will have a separate payment deduction from your paycheck and payback schedule. In addition, you may not have more than three outstanding loan balances at any given time.

You will sign an agreement to pay back the principal and interest into your account. You also agree to have a loan origination fee and quarterly recordkeeping fees deducted from your account. The loan payback period varies with the amount you borrow with a maximum of five years. If you do not pay back your loan, you will pay taxes and possibly a 10 percent penalty on the outstanding balance. If your employment terminates prior to paying back the loan, you will have 60 days to pay the remaining balance in full. Otherwise you will be responsible for taxes and penalties.

Loans may be requested through TeleTouch at 1-800-547-7754 or www.principal.com. Allow two to three weeks processing time for your loan application to be completed.

59½ Withdrawal

Employees age 59½ or older who are still working for the company may withdraw their deferral contributions at any time; regular income taxes may apply. Matching contributions may be withdrawn beginning at age 62. Withdrawal forms are available from Principal Financial Group. Allow two to three weeks processing time for your withdrawal application to be completed.

Hardship Withdrawal

If you are an active employee and have not reached age 59½, you may qualify for a hardship withdrawal of your deferral contributions. The Ruan 401(k) plan defines a financial hardship as an immediate and severe financial need that you are unable to meet any other way. IRS guidelines also limit the use of a hardship withdrawal to the following reasons:

- Purchase of a primary residence
- Prevent foreclosure or eviction of your primary residence
- Repair damages to your primary residence, including expenses and losses on account of a disaster declared by the Federal Emergency Management Agency (FEMA)
- Unreimbursed medical expenses for you or your qualified dependent
- Tuition, room and board for the upcoming post-secondary school year for you, your spouse, your children, or qualified dependent
- Funeral or burial expenses for your parents, spouse, children, or qualified dependents

Other rules and/or restrictions may apply. Withdrawal forms are available from Principal Financial Group. In addition to your hardship withdrawal form, you must also submit supporting documentation showing the qualifying reason (from the list above) and the amount needed to cover the financial need. If your request is approved, hardship withdrawals may be subject to regular income taxes and a 10 percent early withdrawal penalty. Allow two to three weeks processing time for your hardship request.

Glossary of Terms

Provided below is a list of definitions for the terms most commonly used when administering benefits:

401(k): Defined contribution plan allowing tax-advantaged savings for an employee's retirement.

All Inclusive Deductible: In relation to a medical plan, all services—including office visits and prescription drugs—are subject to the annual deductible before insurance pays a portion of the claim. The exception is preventive care services or preventive medications.

Annual Benefits Salary (ABS): Calculated as one times your annual wages, rounded up to the nearest \$1,000. Drivers that are not paid an hourly rate will have an ABS of prior year's wages, rounded up to the nearest \$1,000. Newly hired/re-hired drivers will have a beginning ABS of \$42,000 for the remainder of the calendar year; the ABS will be adjusted their first January to reflect prior year's wages or \$42,000, whichever is greater.

Benefits Plan Year: Ruan's 12-month benefit period beginning January 1 and ending December 31.

Consolidated Omnibus Budget Reconciliation Act (COBRA): A federal law that requires group health plans to allow employees and certain dependents to continue their group insurance for a stated period of time following a qualifying event that causes loss of coverage.

Co-insurance: Your share of the costs of a covered health care service, calculated as a percent (for example, 20 percent) of the allowed amount for the service. You pay co-insurance **plus** any deductibles you owe. For example, if the health insurance or plan's allowed amount for an office visit is \$100 and you've met your deductible, your co-insurance payment of 20 percent would be \$20. The health insurance or plan pays the rest of the allowed amount.

Company Contribution: Money the company provides toward a particular benefit plan.

Co-payment (Co-pay): A fixed amount (for example, \$15) you pay for a covered health care service, usually when you receive the service. The amount can vary by the type of covered health care service.

Deductible: The amount you owe for health care services your health insurance or plan covers before your health insurance or plan begins to pay. For example, if your deductible is \$1,000, your plan won't pay anything until you've met your \$1,000 deductible for covered health care services subject to the deductible. The deductible may not apply to all services.

Deferral: Monies that an employee contributes to a plan through payroll deduction.

Dependent: An employee's legally married spouse, children under age 26 or incapacitated adult children (subject to medical approval).

Explanation of Benefits (EOB): Provided by the insurance company, this document details the way in which benefits were paid on a particular claim.

Family Status Event (also Life Event): A family event that may require an update or change to a benefit(s) election. A list of qualified family status events is located in the "Eligibility and Waiting Periods" section of this booklet.

Family and Medical Leave Act (FMLA): If eligible, an employee may receive up to 12 weeks of job protected leave.

Flexible Spending Account (FSA): A reimbursement account to which employees contribute pre-tax dollars for payment of health and/or dependent care expenses. Ruan benefits offers both a health care and dependent care FSA. Employers may choose to contribute to employees' health care FSAs.

High Deductible Health Plan (HDHP): A medical insurance plan with a high annual deductible. A HDHP will not provide benefits until a minimum deductible is met, with the exception of preventative and well-child care. There are statutory minimum deductibles and out-of-pocket maximums that are subject to annual cost of living adjustments.

Health Insurance Portability and Accountability Act (HIPAA): A federal law improving access to health insurance when changing jobs by restricting certain pre-existing condition limitations and protecting the privacy and standardization of medical records.

Health Savings Account (HSA): A tax-favored health care savings account, managed by the individual, which accumulates and carries over from year to year. Qualified expenses may be paid tax-free from the account. Eligibility requirements apply.

Inventory Information Approval System (IIAS): An IRS-approved retail inventory system that only allows qualified FSA items to be approved for payment with a flex debit card.

Long-term Disability (LTD): Disability benefits that may begin after short-term disability benefits have been exhausted.

Maintenance of Benefits (MOB): Applies when an employee or dependent is covered by more than one insurance policy. It is a method of limiting insurance payments to no more than 100 percent of the approved charges.

Maintenance Medication: Prescription medications taken regularly to treat chronic conditions.

Medicare Secondary Payer (MSP): If an employee or dependent has coverage through both Medicare and a group health plan, in most cases, the group plan will pay primary and Medicare secondary on a covered service.

New York State Surcharge: The New York State Health Care Initiative Pool will assess Ruan's health plans a tax on all medical claims paid in the state of New York. As a result, employees with a New York home address will have a portion of this fee added to their medical premiums to help cover the additional expense.

Open Enrollment: The opportunity each fall to choose the benefits and coverages desired for the upcoming benefits plan year. Also known as Annual Benefits Enrollment.

Out-of-Pocket Maximum: The most you pay during a policy period (usually a year) before your health insurance or plan begins to pay 100 percent of the allowed amount. This limit never includes your premium, balance-billed charges or health care your health insurance or plan doesn't cover. Some health insurance or plans don't count all of your co-payments, deductibles, co-insurance payments, out-of-network payments or other expenses toward this limit.

Pre-existing Condition: An injury, illness or medical condition (other than pregnancy) for which medical advice, diagnosis, care or treatment was recommended or received within a certain time period prior to becoming eligible for benefits.

Preferred Provider Organization (PPO): A PPO is a group of health care providers who have an agreement to provide quality health care at discounted rates.

Premium: The amount that must be paid for your health insurance or plan. You and/or your employer usually pay it monthly, quarterly or yearly.

Summary Plan Description (SPD): A booklet or certificate describing each benefit in greater detail including eligibility, covered services, payment schedules, limitations or exclusions, etc.

Spouse: A man or woman lawfully married to a covered employee, as determined by the laws of the state of the covered employee's residence. In addition, if your state of residence recognizes common law marriage, coverage for your common law spouse and dependent children may be obtained.

Specialty Drugs: High-cost injectable, infused, oral or inhaled drugs for the ongoing treatment of a chronic condition. These drugs generally require special handling and storage with close supervision and monitoring of the patient's drug therapy.

Short-term Disability (STD): A benefit providing income to a participant while off work due to a non-work-related illness or injury.

Usual, Customary and Reasonable (UCR): The amount paid for a medical service in a geographical area based on what providers in the area usually charge for the same or similar medical service. The UCR amount sometimes is used to determine the allowed amount.

Underwriting (for life insurance): A process of identifying potential risk for either approval or denial of coverage.

Summary Plan Descriptions

A Summary Plan Description (SPD) is a booklet or certificate that describes each benefit in greater detail. All SPDs are located on the Ruan Hub and reflect the most current document and/or plan changes. Therefore, when accessing this information online, please be assured that the content is accurate.

Available SPDs include:

- Medical
- Dental
- Vision
- Short-term Disability
- Long-term Disability
- Life Insurance
- Flexible Spending and Pre-tax Savings Accounts
- Ruan 401(k) Retirement

For assistance in accessing SPDs on the Hub, or if you would like to order a printed copy of any of the aforementioned SPDs, please contact Human Resources at 1-800-845-6675.

2020 Price List (Full-Time)

MEDICAL PLANS		EMPLOYEE PRE-TAX COST			
		Tobacco		Non-Tobacco ^Δ	
		Weekly	Bi-Weekly	Weekly	Bi-Weekly
Single*	Light	\$12.00	\$24.00	Free	Free
	Basic	\$26.08	\$52.15	\$16.85	\$33.69
	Choice Savings	\$52.15	\$104.31	\$33.69	\$67.38
	Premier	\$89.54	\$179.08	\$75.69	\$151.38
Employee + Spouse*	Light	\$20.31	\$40.62	\$13.15	\$26.31
	Basic	\$45.92	\$91.85	\$32.08	\$64.15
	Choice Savings	\$96.92	\$193.85	\$70.85	\$141.69
	Premier	\$172.38	\$344.77	\$153.92	\$307.85
Employee + Child(ren)*	Light	\$20.08	\$40.15	\$12.92	\$25.85
	Basic	\$45.46	\$90.92	\$31.62	\$63.23
	Choice Savings	\$95.77	\$191.54	\$69.69	\$139.38
	Premier	\$153.92	\$307.85	\$138.69	\$277.38
Family*	Light	\$27.46	\$54.92	\$19.15	\$38.31
	Basic	\$57.69	\$115.38	\$42.23	\$84.46
	Choice Savings	\$130.38	\$260.77	\$104.08	\$208.15
	Premier	\$243.69	\$487.38	\$225.23	\$450.46

* **New York State Surcharge:** Employees with a New York state residence will be subject to a surcharge of \$10 Single/\$15 Employee + Spouse/\$15 Employee + Child(ren)/\$20 Family added to their monthly medical premium. *See Glossary of Terms for more information.*

Δ **Non-tobacco discount must be re-elected each year.** To apply for this discount, please agree to the non-tobacco statement when completing your online benefits enrollment.

DENTAL PLANS		EMPLOYEE PRE-TAX COST	
		Weekly	Bi-Weekly
Single	Standard	\$1.62	\$3.23
	Premier	\$5.12	\$10.24
Employee + Spouse	Standard	\$3.35	\$6.69
	Premier	\$10.15	\$20.31
Employee + Child(ren)	Standard	\$3.92	\$7.85
	Premier	\$11.52	\$23.03
Family	Standard	\$5.71	\$11.42
	Premier	\$18.71	\$37.42

VISION PLAN	EMPLOYEE PRE-TAX COST	
	Weekly	Bi-Weekly
Single	\$1.62	\$3.23
Employee + Spouse	\$3.00	\$6.00
Employee + Child(ren)	\$3.46	\$6.92
Family	\$4.62	\$9.23

Note: Deductions will be adjusted accordingly based on your pay cycle.

2020 Price List (Full-Time) Continued

SUPPLEMENTAL DISABILITY			EMPLOYEE AFTER-TAX COST
Short-term: $\{(Annual\ Benefits\ Salary \times .014) \div 12\} - \$20.22\ core\ benefit =$ <i>Example: $\{(\\$42,000 \times .014) \div 12\} - \\$20.22 = \\$28.78$</i>			\$ _____ monthly
Long-term: $(Monthly\ Benefit\ Salary \times \$0.23) \div 100 =$ <i>Example: $(\\$3,500 \times \\$0.23) \div 100 = \\$8.05$</i>			\$ _____ monthly
SUPPLEMENTAL LIFE AND DEPENDENT LIFE INSURANCE		EMPLOYEE AFTER-TAX COST	
Employee and Spouse rate per \$1,000		Child rate per \$1,000	Self: \$ _____ monthly Spouse: \$ _____ monthly Child: \$ _____ monthly
Age < 30	\$0.17	\$0.20	
Age 30 – 39	\$0.23	Formula: $Rate \times Election =$ \$1,000	
Age 40 – 49	\$0.35		
Age 50 – 59	\$0.69	Example: $\$0.35 \times \$50,000 =$ \$1,000 \$17.50 your cost	
Age 60 – 64	\$1.15		
Age 65 – 69	\$1.85		
Age 70 +	\$2.99		
Employee Maximum: \$10,000 increments up to 5x annual wages (max. \$500,000). Spouse Maximum: \$5,000 increments up to ½ of employee's supp. amount (max. \$250,000). Children Maximum: \$2,000 increments up to ½ of employee's supp. amount (max. \$10,000).			
FLEXIBLE SPENDING ACCOUNTS			EMPLOYEE PRE-TAX COST
Formula: Annual pledge ÷ months remaining in year = monthly contribution			
Health Care: (minimum \$100; maximum \$2,700) <i>Members enrolled in the Choice Savings medical plan will be automatically enrolled in a flex account. See your Employee Benefits Guide for details. Any personal elections will be added to your Ruan contribution.</i>			\$ _____ monthly
Dependent Care: (minimum \$100; maximum \$5,000 or \$2,500 if married but filing separately)			\$ _____ monthly

Note: Deductions will be adjusted accordingly based on your pay cycle.

2020 Price List (Part-Time)

MEDICAL PLANS	EMPLOYEE PRE-TAX COST	
	Weekly	Bi-Weekly
Single* Light Plan	\$23.08	\$46.15
Employee + Spouse* Light Plan	\$46.15	\$92.31
Employee + Child(ren)* Light Plan	\$46.15	\$92.31
Family* Light Plan	\$92.31	\$184.62
* New York State Surcharge: Employees with a New York state residence will be subject to a surcharge of \$10 Single/\$15 Employee + Spouse/\$15 Employee + Child(ren)/\$20 Family added to their monthly medical premium. See Glossary of Terms for more information.		

Note: Deductions will be adjusted accordingly based on your pay cycle.



***RUAN* BENEFITS**
TOTAL REWARDS

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